

Case Study

Kenya

Accelerate Your Insurance Transformation

Oracle OIPA + Profinch's Atumverse

The client is a leading diversified financial services group listed on the Nairobi Securities Exchange.

About

The client is a leading diversified financial services group and is listed on the Nairobi Securities Exchange. The group has presence in seven Africa countries in Kenya, Uganda, Tanzania, Rwanda, South Sudan, Mozambique and Malawi.

The client offers a wide range of financial products and services which include: Asset Management, Life Assurance, Retirement Planning, General Insurance, Health Insurance, Banking and Property Insurance.



The Need

- ✓ Implementation of Oracle Insurance Policy Administration (OIPA) and Profinch's Atumverse Digital
- ✓ Implementing over 20 life insurance products for over 3,800 insurance sales agents to sell

Scope

- End-to-end implementation of OIPA and Atumverse
- Detailed analysis of as-is and to-be processes for over 8 processes, including Check-off Relationship, Contact Center, Finance, Life Claims, Service Channels, Onboarding & Compliance, Revenue Ops, Underwriting and Reinsurance.
- Integration of OIPA and Atumverse with DMS, ERP, CRM, SMS, Payment Gateways, Customer and Sales App, USSD, SSO, IPRS, Service Portal, Premium Acceptance, Web and Agent Portals, KRA Pin, Bridger
- Over 75 operational reports to be implemented across 8 processes with varying types of complexities
- Over 25 workflows to be developed using Profinch's Atumverse.

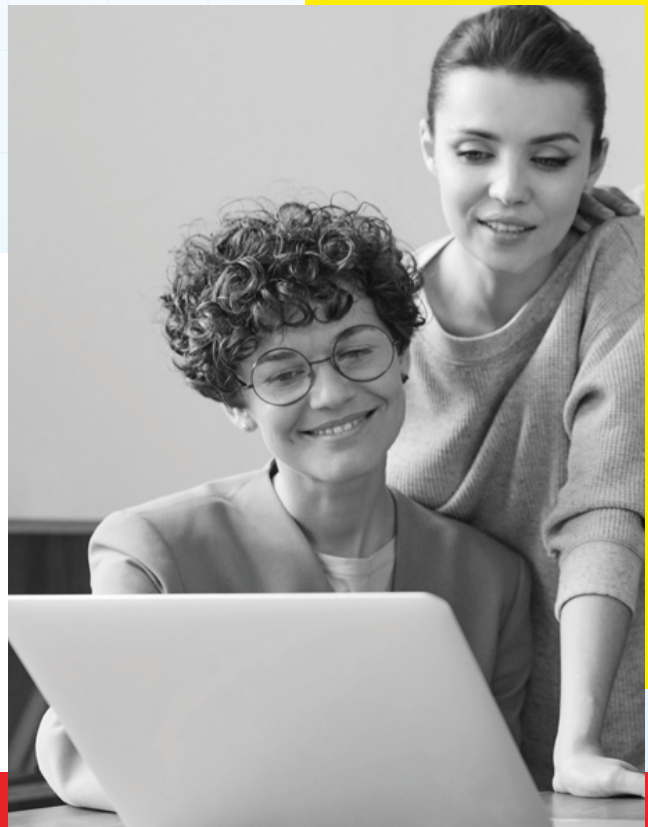




Highlights

- Phase 1, **Go-Live, achieved** in a record implementation time.
- The Profinch team's domain and technical competence have resulted in the client **signing us up for other regional implementations.**
- OIPA + Atumverse's formidable combination has resulted in an **enviable product in the African Insurance market.**
- **Seamless integration** with over 15 internal and diverse external applications
- **Accelerated process turnaround time** with customized workflows
- **4 million** insured
- **3800** Financial Advisors
- **1100** Employees involved in servicing customers

Transform
Your Insurance
Operations Today



Discover how
Oracle OIPA + Profinch's Atumverse
can revolutionize your insurance business.

Get in touch

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